

## **Cookies**

Glanbia respects the privacy of all visitors to our websites. This Cookie Policy outlines our policy concerning the use of cookies on all Glanbia Websites.

We may update our Cookie Policy from time to time to reflect any changes in technology or legislation which may affect the way in which cookies are used by us and how you as a user, can manage them. By using the Glanbia websites, you are consenting to our use of cookies in accordance with this Cookie Policy. If you do not agree to our use of cookies in this way, you should set your browser settings accordingly or not use the Glanbia websites. If you disable the cookies that we use, this may impact your user experience while using Glanbia websites.

### **What are cookies:**

A cookie is a small file of letters and numbers sent from a website and stored in the user's web browser while a user is browsing a website. These cookies allow us to distinguish you from other users of our website, which helps us to provide you with a good experience when you browse our website and also allows us to improve our site. When users visit the same website again, the browser sends cookies back to the website allowing the website to recognise the user and remember things like personalised details or preferences.

### **Which cookies does Glanbia use:**

When you use Glanbia websites the following types of cookies can be set on your device:

#### **Strictly necessary cookies**

These cookies are essential in order to enable you to move around our websites and use features on the Glanbia websites. If you do not accept these cookies it may affect performance of the website or part of it.

#### **Performance cookies**

These cookies are used to collect statistical information about visitors of the websites and the pages they view. These cookies do not collect information that identifies a visitor. All the information that these cookies collect is combined and used anonymously. Glanbia uses these cookies to understand what content is popular, which helps us to improve our websites.

#### **Functional cookies**

These cookies allow the website to remember choices you make and provide enhanced and more personal features (such as your preferred language). These cookies can also be used to remember changes you have made to text size, fonts and other parts of web pages that you can customise. Other examples include remembering a user name and email address.

### **How can you control or delete cookies?**

Most internet browsers are initially set up to automatically accept cookies. You can change the settings to block cookies or to alert you when cookies are being sent to your device. There are a number of ways to manage cookies.

## How to refuse the use of cookies

You may refuse the use of cookies by selecting the appropriate settings in your browser. However, if you do this you may lose some useful functionality such as personalisation and “keep me signed in” and “remember me” features.

## The Cookies We Set

- **Account related cookies**  
If you create an account with us then we will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when you log out however in some cases they may remain afterwards to remember your site preferences when logged out.
- **Login related cookies**  
We use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in.
- **Email newsletters related cookies**  
This site offers newsletter or email subscription services and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid to subscribed/unsubscribed users.

## Third Party Cookies

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

- This website uses Google Analytics to collect information about your online activity on the website, such as the web pages you visit, the links you click, and the searches you conduct on the website. We use this information to help us improve the website and the overall user experience. For more information about the information gathered using Google Analytics please visit [http://www.google.com/intl/en\\_uk/analytics/privacyoverview.html](http://www.google.com/intl/en_uk/analytics/privacyoverview.html)
- This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.  
For more information on Google Analytics cookies, see the official Google Analytics page.
- From time to time we test new features and make subtle changes to the way that the site is delivered. When we are still testing new features these cookies may be used to ensure that you receive a consistent experience whilst on the site whilst ensuring we understand which optimisations our users appreciate the most.
- As we sell products it's important for us to understand statistics about how many of the visitors to our site actually make a purchase and as such this is the kind of data that these cookies will track. This is important to you as it means that we can accurately make business predictions that allow us to monitor our advertising and product costs to ensure the best possible price.

- We use adverts to offset the costs of running this site and provide funding for further development. The behavioural advertising cookies used by this site are designed to ensure that we provide you with the most relevant adverts where possible by anonymously tracking your interests and presenting similar things that may be of interest.

## **How to disable cookies in your browser**

Here's how to prevent new cookies from being installed and how to delete existing cookies. The exact procedure depends on which browser you are using.

- Internet Explorer 9.0+
- Internet Explorer 8.0+
- Internet Explorer 7.0+
- Firefox 2.0+, 3.0+, 4.0+
- Google Chrome
- Safari

### **Internet Explorer 9.0+**

#### **To prevent new cookies from being installed**

- Go to Tools in the menu bar
- Click on Internet Options
- Click on the Privacy tab on top
- Move the slider up to the "Block all Cookies" button

#### **To delete existing cookies**

- Go to Tools in the menu bar
- Click on Internet Options
- Click on the General tab which should be under "Browsing History" and click "Delete"

### **Internet Explorer 8.0+**

#### **To prevent new cookies from being installed**

- Go to Tools in the menu bar
- Click on Internet Options
- Click on the Privacy tab on top
- Click on "Sites"
- A new window should open called "Per Site Privacy Actions"
- Type in the URL of the site in the "Address of website" box and click on Block

#### **To delete existing cookies**

- Go to Tools in the menu bar
- Click on 'Internet Options'
- Click on the Privacy tab on top

- Click on "Sites"
- A new window should open called "Per Site Privacy Actions"
- Under the "Managed websites" box should be a list of all the websites you have visited
- To remove all cookies click on the "Remove all" button

### **Internet Explorer 7.0+**

#### **To prevent new cookies from being installed**

- Go to Tools in the menu bar
- Click on Options
- Click on the Privacy tab on top
- Click on the Advanced button
- Select "Prompt" for both "First party cookies" and "Third Party Cookies"

#### **To delete existing cookies**

- Go to Tools in the menu bar
- Click on Options
- Click on the General tab on top
- In the "Browsing History" section, click on "Delete"
- Click on "Delete Cookies"

### **Firefox 2.0+, 3.0+, 4.0+**

#### **To prevent new cookies from being installed**

- Go to Tools in the menu bar
- Click on Options
- Click on the Privacy tab
- Disable the box that says "Accept Cookies From sites"

#### **To delete existing cookies**

- Go to Tools in the menu bar
- Click on Options
- Click on the Privacy tab
- Click on "Clear Now"
- Select "Cookies"
- Click on "Clear Private Data Now"

### **Google Chrome**

#### **To prevent new cookies from being installed**

- Click on the spanner icon in the top right of the browser
- Click on "Options"
- Click on "Under the Bonnet" (UK) / "Under the Hood" (US)
- Click on the "Content settings" button in the Privacy section

- Ensure that "Allow local data to be set" is selected
- Select "Block sites from setting any data"

### **To delete existing cookies**

- Click on the spanner icon in the top right of the browser
- Click on "Options"
- Click on "Under the Bonnet" (UK) / "Under the Hood" (US)
- Click on the "Content settings" button in the Privacy section
- Click on the "Clear browsing data" button

### **Safari**

#### **To prevent new cookies from being installed and delete existing cookies**

- Go to the Safari menu (icon in top right of browser) and select Preferences
- In the popup window that appears, select the Security icon (a padlock)
- Under "Accept Cookies", select the "Never" button

#### **To Find more about Cookies**

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit <http://www.allaboutcookies.org/>

If you disable the cookies that we use, this may impact your experience while using the Glanbia websites, for example you may not be able to visit certain areas of a Glanbia website or you may not receive personalised information when you visit a Glanbia website.